

UND University of North Dakota Grand Forks

Campus Capitol Projects & Planning

Review of Contractor Performance

This letter is in response to a request from Lunseth Plumbing and Heating for a performance review to determine if their staff is providing the workmanship and customer service we expect as the building owner. I have worked with this contractor on numerous projects over the past few years, as the project coordinator for the University.

My experience has been positive resulting in a feeling of confidence that when they are working on the UND Campus the standards we expect will be met with a minimal amount of supervision. Work is preformed in a timely manner and budgets are maintained.

LPH has numerous project supervisors, foreman and laborers that maintain a high level of professionalism that reflects well on the company.

Working with LPH has been, and will undoubtedly continue to be a pleasant and productive experience.

Respectfully

Craig Swenson
Capitol Projects Coordinator